

# SAY GOODBYE TO GARDEN WASTE

Get your hands on our fortnightly compostable garden waste collection service\*

**ONLY  
£40 a year**  
Limited availability



 **WYCHAVON  
DISTRICT COUNCIL**  
good services, good value

## Garden waste collection service

Our garden waste collection service is specially designed for residents who generate a lot of garden waste but don't have sufficient home composting facilities.

It means that you can put all your compostable garden waste in a special 240 litre brown wheelie bin. It takes lawn cuttings, hedge clippings, leaves, dead flowers, old plants and as many weeds as you can dig up.

Then every fortnight, we'll collect the compostable waste from you – hassle free. The cost of the service for one year is £40 by Direct Debit, so it really is a very inexpensive way to help keep your garden tidy and do your bit for the environment.

There is limited availability in specific areas.

To secure a bin:

- [www.wychavon.gov.uk/gardenwaste](http://www.wychavon.gov.uk/gardenwaste)
- 01386 565005, Monday to Friday, 9am-5pm.
- visit your local community contact centre.



- Lawn cuttings
- Hedge clippings
- Leaves
- Dead flowers
- Old plants
- And as many weeds as you can dig up!

## Frequently asked questions

**Q: When I pay by Direct Debit what happens on the renewal date ?**

**A:** Your service will continue uninterrupted and you do not need to do anything else. You will be sent an invoice for information purposes only and a single payment will be taken from your bank or building society account on or after the renewal date. We will let you know if our charges change in the future prior to taking payment. Please let us know in writing/by email if you chose to discontinue the service.

**Q: Can I have a refund if I wish to stop the collection service during the year?**

**A:** No, refunds are not available once bins are delivered to properties due to the cost of delivery/collection and cleansing of bin.

**Q: Where and when do I need to place my bin out for collection ?**

**A:** On the collection day specified in your confirmation of payment letter, place your bin at the front edge of your property by 7am.

**Q: What happens if I move house?**

**A:** If you move within the Wychavon District you may be able to change the collection to your new address if there is spare capacity in that area. If you move out of the District, call us to collect the bin (it's council property) or let the new occupier use it for the rest of the year.

**Q: I don't need such a large bin can I share one with my neighbour?**

**A:** Yes, as long as we can empty the bin from the same property each fortnight and payment is taken for that one property.

**Q: Can I have an assisted collection?**

**A:** For households on an assisted waste and recycling collection we will also collect the brown bin from the alternative location. If you are not on the list, but you are physically unable to put the bin out, please call 01386 565005, Monday – Friday 9am-5pm to discuss.