

Care & Repair...

Aims to provide comprehensive, locally based technical, administrative and personal support services to facilitate the effective and efficient delivery of repairs, improvements and adaptations to the homes of our service users.

We aim to enable people to continue to live independently and where appropriate ensure that their homes are in good repair, safe, secure, comfortable and meet their housing needs.

We aim for continuous improvement in our services and monitor our performance in conjunction with National and Local Standards, under the supervision of our managing agent the Festival Housing Group, Wychavon District Council, Worcester City Council and our Advisory Committee. These comprise of members from all areas of the local community.

Contact

Wychavon District Council

Tel: 01386 565263 **Fax:** 01386 561824

e-mail: care&repairinfo@festivalhousing.org

Worcester City Council

Tel: 01905 721121

Care & Repair South Worcestershire, Civic Centre,
Queen Elizabeth Drive, Pershore. WR10 1PT

CARE & REPAIR
SOUTH WORCESTERSHIRE

Home Repair Service



The Home Repair Service is to assist the vulnerable in reinforcing a safe and decent home.

Who can apply

Households that include one or more of the following;

- A disabled person - child or adult
- A person aged over 60

The main householder must be in receipt of one of the following:

Working Tax Credits (£15,050)
Attendance Allowance
Disability Living Allowance
Income Support
Council Tax Benefit
War Disablement Pension
Industrial Injuries Disablement
Income based jobseekers Allowance
Pension Credit

What work can be considered?

Small repairs and maintenance jobs up to a total value of £500.

- Electrical - replacement sockets, light fittings etc.
- Plumbing - dripping taps, blocked or leaking pipes etc.
- General Carpentry and Building Maintenance but not emergency call outs

How much will it cost me?

Your Local Council will usually fund the cost of the works. You will only pay a small administration fee starting from £20 up to £50.

Who will carry out the repairs?

The repairs will be carried out by skilled and professional trades persons from the Property Care Partnership - the maintenance division of the Festival Housing Group.

For more information or to apply for this service call Wychavon 01386 565263 Worcester 01905 721127

Care & Repair South Worcestershire can offer advice and assistance on grant funding which may be available for improving, adapting or maintaining your home.

Properties owned by Social Landlords are not eligible.

Works and eligibility must be approved in advance.

