

Appendix A - Q2 2017/18 promises performance

Ref	Promise	When by	Lead officer/s	Lead Board member	2017/18 Q1	2017/18 Q2	RAG status
Priority: People							
Goal: Helping people to be healthy, happy, active and supported							
16/17 P111	Invest up to £5 million in sport and leisure facilities by 2020.	31/03/2020	Jem Teal	Gerry O'Donnell	The £1.5 million refurbishment of Droitwich leisure centre will be completed this year. We have planned a £3 million extension to Evesham Leisure. Developer contributions for investment in sport and leisure facilities have started coming in and survey work has been undertaken in Droitwich to look for a potential site for a synthetic turf pitch.	We have conducted some initial survey work on Droitwich 3G pitch, due to contamination and ground conditions the project doesn't look financially viable at the original site. A new site has been identified and work with the football foundation will now commence on initial survey work. Site at Evesham has been identified for a 3G pitch and initial survey work will commence shortly. Pershore high School have submitted plans for the sports hub and these have been passed, however so far insufficient 106 funding has been received to progress. Evesham Leisure Centre extension has been made public and work will commence imminently.	Green
16/17 P112	Run a high profile campaign and promote physical activity, cycling and walking opportunities to get more people active.	31/03/2018	Emma Wild and Jem Teal	Gerry O'Donnell	The summer issue of the WYCHAVON magazine carries a two page promotion on this including a voucher for a free health check and leisure trial. In addition, we ran some forecourt advertising at three different petrol stations. We need to analyse the impact of this work and will look to run facebook advertising again in Q2.	Ran facebook advertising promoting various events including a Wychavon Leisure promotion for discounted leisure membership. Good update and further promotion in the next magazine planned.	Green
17/18 P113	Work with partners to put on a happiness/wellbeing week of activities across Wychavon focusing on the five steps to wellbeing including mental health.	31/03/2018	Cherrie Mansfield	Gerry O'Donnell	Wychavon Wellbeing Week will take place during the week commencing 9 October 2017. We have started to put together a list of activities that will be promoted during the week to residents and staff and met with interested partners at the start of Q2.	Made final plans for Wychavon Wellbeing Week, which took place during the third quarter (9-15 October). More than a dozen organisations worked with us to put on a wide range of activities during the week focused around the five ways to wellbeing (connect, be active, take notice, keep learning and give). We will report on how the week went next quarter.	Green
Goal: Supporting people most in need							
16/17 P121	Visit older people in at least 14 rural areas and offer them a range of services and support to help with issues including loneliness, isolation, energy, fire safety, health and independent living.	31/03/2018	David Manning	Gerry O'Donnell	Door knock carried out in Bredon and North Claines and attended an event for older people in Childswickham. In addition a follow up door knock was held in Eckington.	Door knock carried out in Bishampton but a planned event in Badsey was cancelled because of perceived lack of impact following experience from the Childswickham event. So far visited older people in five rural areas this year, with two more areas planned.	Green
17/18 P122	Invest in and work with partners to pilot a three year programme to improve aspirations, health and life chances in the Droitwich West ward.	31/03/2020	Cherrie Mansfield / David Manning	Lynne Duffy	Project started. Initial partner scoping meetings held, project plan developed and shared with key organisations. Resident consultation started, credit union in place on the estate for a three month trial. Key areas of focus for Q2 include exploring opportunities for physical improvement on the estate, working with schools and developing a multi agency approach to working.	Multi-agency and skills partnership developed and initial meetings held. Residents survey completed with 60 responses. Attended family fun day where we engaged with residents and put on a range of 'Get Active' activities. During Fortis' Communities Week, some of our staff joined Fortis staff to do litter picks and paint bollards. Discussions with the police and WCC have led to an increased police presence and a new footbridge.	Green
17/18 P123	Work with partners to help vulnerable residents on a low income to remain warm and healthy in their homes through replacing inefficient broken boilers, installing heating controls and loft and cavity wall insulation.	31/03/2018	Elaine Salter / Mary Unwin	Richard Morris	We have been working with our partner organisations to promote our Warm and Healthy Homes Assistance. Act on Energy are managing this part of the policy and to date we have completed four boiler installations and have approved a further three.	This quarter Act on Energy have reported that they have assisted three customers with boiler installations. We have also promoted the service through our recent leaflet drop in Evesham, Pershore & Droitwich.	Green
Priority: Place							
Goal: Keeping the district clean, green and safe							

Ref	Promise	When by	Lead officer/s	Lead Board member	2017/18 Q1	2017/18 Q2	RAG status
16/17 P212	Tackle major fly-tipping and take appropriate action in at least 20 hotspots.	31/03/2018	Sharon Casswell	Emma Stokes	We have taken action on 2 hotspots in this quarter and have 2 more identified for quarter 2. There has been a drop in large scale fly tips from 77 in quarter one of 2016/17 to 45 in quarter one of 2017/18. Five additional cameras have been purchased to allow longer monitoring periods at each hotspot site. We are now able to monitor up to six sites simultaneously.	The overall number of fly-tips is down this quarter, however the number classed as large increased from 45 in quarter 1 to 62 in quarter 2. In the same quarter in 16/17, 86 were recorded so this is still a positive result. We continue to focus on large fly-tips and carried out 59 investigations. At the moment there is insufficient information to suggest any seasonal variations in flytipping, we are monitoring this though against each quarter to highlight any noticeable trends. The locations of flytipping has been very dispersed this quarter and no additional hotspots have been identified. The total for this promise so far remains at 17.	Green
16/17 P213	Improve management of and public access to four Wychavon owned wildlife sites at Droitwich Woods, Stoulton Woods, Avon Meadows and Broadway Gravel Pit through increased community involvement and volunteer action.	31/03/2019	Jim Burgin	Bradley Thomas	Work with community groups has progressed throughout the first quarter. Friends of Avon Meadows have progressed Charitable Incorporated Status and various other wildlife and community initiatives including Bioblitz 2017 (June). In addition, we have worked with Throckmorton Parish Council to secure public ownership of and access to Shorthorn Wood (Exec Board 7 June 2017) This has involved a grant from Severn Waste under the Landfill Communities Fund. Agreeing terms for Management Agreement and Management Plan	Continued volunteer development activities at Stoulton Community Woodland including coppicing and wildlife surveying. Working with Pershore College to carry out range of arboricultural works at both Stoulton and Avon Meadows sites as part of practical experience for students on their Arbor and Forestry course. Friends of Avon Meadows have now been granted charitable status which opens doors to additional funding streams and greater autonomy. Countryside Stewardship claims progressing for Avon Meadows, Stoulton and woods/ meadows at Fish Hill, Broadway. Progressing with acquisition of Shorthorn Wood, Throckmorton, including development of management agreement and plan.	Green
16/17 P214	Adopt at least three new play areas and open spaces in the towns.	31/03/2020	Sharon Casswell	Emma Stokes	We have adopted a new play area on the Lavender fields estate in Evesham. This means we are on track to meet this promise with two new play areas adopted so far in total.	No new play areas adopted since the last quarter, we are still on track with this promise.	Green
16/17 P215	Set up a fund of £24,000 for installing further renewable energy technologies in one or more of the council's buildings.	31/03/2019	Vic Allison	Emma Stokes	This will be picked up as an action in the revised Intelligently Green Plan. We have rated it amber for the time being as there has been no change since Q1 of last year.	Proposal to invest in solar panels on our public conveniences is currently being considered.	Green
17/18 P215	Introduce a household recycling collection for small electrical items and batteries.	31/03/2018	Sharon Casswell	Emma Stokes	The new recycling collection for small electrical items and batteries will be introduced a little later than envisaged due to the delay in implementing the new waste and recycling contract, which will now commence in February 2018. We are still on track to achieve this promise by the end of the financial year.	We have rated this amber because of uncertainty of when the new waste contract will be in place due to delays with the contract start date.	Amber
Goal: Delivering quality, affordable homes							
16/17 P221	Identify local housing needs and support the delivery of sites for rural affordable housing.	31/03/2020	Elaine Salter	Richard Morris	Delivered 58 new affordable homes, including ten in rural areas (Inkberrow and Ombersley). Undertaken three housing needs surveys - in Crowle , Ombersley and Elmley Lovett to ensure current evidence of local needs. Continued liaison with developers, Registered Providers and other partners to enable affordable housing delivery.	Delivered 94 new affordable homes, including 33 in rural areas (Inkberrow, Hartlebury and Drakes Broughton). In the process of undertaking a Housing Needs Survey in Broadway to provide current evidence of local need. Continued liaison with developers, Registered Providers and other partners to enable affordable housing delivery.	Green
16/17 P222	Improve the standards of at least 200 private sector homes through giving advice, carrying out inspections, providing support to owners and taking action where necessary.	31/03/2020	Elaine Salter	Richard Morris	Improved the standards of seven private sector homes in Q1 In addition, we have dealt with 46 customer enquiries, including customer complaints about property standards. Also improving the potential for new landlords who are looking to purchase HMOs in our area, with specific advice on the requirements / standards. We are also promoting our Wychmove scheme to our landlords.	This quarter we have improved the standards of 8 private sector homes. We currently have 15 enquiry cases and 1 Home Repairs Assistance application. Some of these properties received several and still ongoing visits to resolve property standards issues.	Green
17/18 P223	Set out a plan for our direct involvement in the provision of housing to meet the various needs in the district.	31/03/2018	Vic Allison	Richard Morris	High level business case reported to Executive Board in June 2017 setting out background and next steps for forming a wholly owned housing company. Council approved the proposals in July (Q2).	Update report considered by Executive Board in September. Local housing company is ready to be incorporated as soon as we have a viable development proposal.	Green
Priority: Prosperity							
Goal: Attracting businesses and quality jobs							

Ref	Promise	When by	Lead officer/s	Lead Board member	2017/18 Q1	2017/18 Q2	RAG status
16/17 P311	Use our investments to support the creation of 400 new job opportunities by March 2020 with a focus on advanced engineering and the agri-tech sectors.	31/03/2020	Phil Merrick / Chris Brooks	Richard Morris	No new jobs created in quarter one, however developments at Vale Park (Robert Welch) and Worcester Six nearing completion, which should create a number of new jobs.	The Robert Welch has started occupation of a new unit on Vale Park, Evesham. Occupation will be completed in quarter 3. Unit 45 Worcester Six business park now completed and under offer. Planning approval recently granted at Worcester Six for Kimal and additional internal road construction. Waitrose (Evesham) construction progressing.	Green
16/17 P312	Assist at least 100 business start-ups and the growth of existing businesses by helping to deliver an additional Business Enterprise Centre in the district by March 2020.	31/03/2020	Chris Brooks	Richard Morris	The start up programme has started and the contractor has already got dates ahead for new business start up workshops at the Civic Centre.	The start up programme has started and the contractor has already delivered business start up workshops at the Civic Centre. 3 business start ups have been provided so far. In the first two quarters of the Enterprising Worcestershire programme 24 pre startup individuals have been assisted.	Green
16/17 P313	Invest £25,000 a year for three years to help attract £8 million of European Union funding to support business growth, new businesses, resource efficiency, developing new products and inward investment.	31/03/2019	Chris Brooks	Richard Morris	All the European Regional Development Fund programmes are now active, including start up, growth, proof of concept and business energy efficiency. Wychavon businesses are engaged in all of them.	All the European Regional Development Fund programmes are now active including start up, growth, proof of concept, investing in growth, cyber security and business energy efficiency. Wychavon businesses are engaged in all of them and a number have received grant support. We have contributed £25,000 towards the county held funds this year and so far over £50,000 of grants have been made available to Wychavon businesses.	Green
17/18 P314	Work with Droitwich Brine Heritage Group and businesses to investigate the feasibility of using brine water to create edible salt.	31/03/2018	Phil Merrick	Richard Morris	Trials have been successfully undertaken with Churchfields producing edible salt for use in their products as well as fudge produced by another local company. Long term agreement currently being prepared.	Commercial brine salt produced by Churchfields in partnership with council and Droitwich Brine Heritage Group. Droitwich salt successfully launched jointly at the Ludlow Food Festival (7-9 September) and Droitwich Salt Festival (9-10 September) substantial industry and media awareness raised.	Green
Goal: Improving people's skills to succeed							
16/17 P321	Create ten new work placements and four more apprenticeships at the council to help local people to develop skills and gain work experience.	31/03/2018	Vickie Lee	Richard Morris	We currently employ three apprentices, and five staff in total are completing apprenticeships. Two of these apprenticeships started in 2017/8 and are being funded from the apprenticeship levy, meaning we are half way towards our target of four. A programme of 15 work experience placements has been offered to local schools. Currently two placements have been completed and a further six have been agreed.	We currently employ one apprentice, and three staff in total are completing apprenticeships. We have made an offer to a communications apprentice to start in November and three apprentice vacancies are currently being advertised. We currently employ two apprenticeships funded by the levy meaning we are half way towards our target. A programme of 15 work experience placements has been offered to local schools. 11 placements have been completed to date.	Green
16/17 P322	Help at least 30 more young people a year in Wychavon to gain engineering skills and qualifications by supporting initiatives such as the Mechanical Engineering Technology Academy in Evesham.	31/03/2020	Chris Brooks	Richard Morris	There are currently just five apprentices linked directly to Meta. However, £300K has been invested via the LEP into the wider engineering offer at the Evesham campus of Warwickshire College. Meta directors are considering how to develop the organisation to increase numbers. We are rating this promise as amber as there is risk we will not fully achieve the promise to have assisted at least 120 young people by March 2020 as to date we have only assisted 23.	Evesham college started delivering an engineering course (Sept 17) with 7 students. Our apprenticeship grant has supported directly 3 young people to undertake engineering apprenticeships.	Amber
17/18 P323	Offer support and additional funding to encourage small and medium sized businesses to take on up to 20 new apprenticeships during 2017/18 and 2018/19.	31/03/2019	Chris Brooks	Richard Morris	The recent awareness events were very well attended and there are several companies about to claim their grants.	So far this year 17 SMEs have received the apprenticeship grant.	Green
Goal: Supporting and engaging with communities							
16/17 P331	Work with at least 14 parish councils and community groups to increase awareness of local needs through village health checks and by supporting new and existing local activities.	31/03/2018	David Manning	Gerry O'Donnell	Attended one parish council meeting about the Rural Communities Programme and met with representatives from five parish councils at a meeting run by Community First in Fladbury. Met BIG Lottery and WCC Public Health to discuss opportunities for promotion of the village health check. Began remodelling of the health check. (To date we have worked with 11 parish councils on an individual basis plus around four more over two workshops).	Attended Defford and Besford Parish Council meeting with a view to working with them in the new RCP framework. Arranged for BIG Lottery to attend a rural panel meeting and have started to remodel the village health check by trialling it in Malvern Hills. This brings the total numbers of parishes worked with to around 16 (12 individually plus at least four in group sessions).	Green

Ref	Promise	When by	Lead officer/s	Lead Board member	2017/18 Q1	2017/18 Q2	RAG status
16/17 P332	Promote our services and get councillors out to meet residents and businesses in every ward through our Meet Your Council programme and by attending community events.	31/03/2018	Cherrie Mansfield (ward visits element)	Gerry O'Donnell	Councillors in the Dodderhill and Badsey wards met with residents and/or businesses during the quarter. We are now 50% of the way towards achieving this promise. A number of other Meet Your Council events are planned for the summer and early autumn. There is a risk we may not fully achieve this promise by the end of March.	Councillors met with residents and/or businesses in seven wards during the quarter through our Meet Your Council programme. Some met residents at local shows, one joined officers on a dook knock and another programmed a day of visits around the theme of built and natural heritage. Since 1 April 2016, Meet Your Council events have taken place in 21 wards and several more are currently being planned. There is still time to fully achieve the promise, but it will require all councillors in wards where Meet Your Council visits haven't taken place yet to engage and do a visit before the end of March.	Amber
			Jem Teal (community events element)		Three roadshows supported so far this year at Charlton, Little Comberton and Ageing well forum in Evesham.	Supported 13 community roadshows with information on our services and 'get active' activities.	
17/18 P333	Develop a New Homes Bonus Protocol setting out how we will use funding resulting from recent housing growth to benefit the district's communities and economy.	31/03/2018	Cherrie Mansfield	Gerry O'Donnell	The Localism and Community Funding Advisory Panel held a workshop to consider options for Year 6 and subsequent year's New Homes Bonus and made initial recommendations to the Board, which have been considered. Work was about to start on developing a new New Homes Bonus Protocol when the General Election was called. Work is now on hold until the government announces its policy on New Homes Bonus, so we have rated this promise as amber. We will review our position following the Chancellor's Autumn Statement.	The Chairman of the Localism and Community Funding Advisory Panel has written an open letter to councillors and parish/town councils Nothing new to report on the New Homes Bonus Protocol. We will review our position following the Chancellor's Autumn Statement.	Amber

RAG status tally - 24 promises

Red	0
Amber	4
Green	20
Green - completed	0
No new data available	0
Total	24